

Monday, December 8, 2014

Dear Norma,

On behalf of the Registered Nurses' Association of Ontario (RNAO), we would like to thank you for your significant contribution to the *Mental Health and Addictions Institute* held November 17 - 21, 2014, at The Westin Prince Hotel, which was a great success!

The Institute evaluations were extremely positive, and it was clear that the participants found the experience to be very valuable, having gained new knowledge and skills related to Mental Health and Addictions. Your presentation about Lived Experience and Resiliency and Overcoming Adversity was very well received. It is evident from the evaluation results for your session that those in attendance appreciated the expertise you shared, and the opportunity to apply new knowledge throughout the week and to plan for its use in the future. Your involvement in this Institute was a key factor in this success!

It has truly been a pleasure working with you and we thank you again for your involvement in the *Mental Health and Addictions Institute*. We look forward to working with you again in the future.

Sincerely,

Sheila John, Program Manager  
International Affairs and Best Practice Guidelines  
Registered Nurses Association of Ontario